

Renaissance Place REAL TIME Technical Recommendations

This document covers Renaissance Place Real Time client workstation requirements.

- Throughout this document, you will see both Minimum and Recommended requirements. Please follow the Recommended requirements for optimal performance.
- Please provide a copy of this document to your school administrator or technical representative for review.
- Renaissance Place Real Time is an integrated, web-based information system. As a result, accessing your Renaissance Place Real Time applications is done in the same way you open an Internet website.
- Renaissance Learning maintains a Knowledge Base of helpful articles at <http://support.renlearn.com>.
- Starting June 30, 2012, future updates of Renaissance Place will not be supporting the following technologies (updated requirements are reflected in the table below):
 - **Browsers:** Internet Explorer 6.x, Firefox 3.x
 - **Screen Resolution:** 800 × 600
 - **Plug-Ins and Third-Party Applications:** Adobe Reader 8.x, Adobe Flash Player 9.x

Client Workstation Recommendation

Client	Windows		Macintosh	
	Recommended	Minimum	Recommended	Minimum
Web Browser^a	Internet Explorer 9.x or Firefox 11.0 or later	Internet Explorer 7.x–8.x or Firefox 4.x–10.x	Safari 5.0–5.1 ^b or Firefox 11.0 or later	Safari 3.x–4.x or Firefox 4.x–10.x
Processor Recommendation	1 GHz Pentium or higher	300-MHz Pentium	1 GHz Power PC or higher	350-MHz Power PC
Operating System^c	Windows 7 ^d	Windows XP, Vista	System 10.5–10.7 ^d	System 10.4 ^d
RAM	1 GB installed	Follow minimum requirements for your operating system	1 GB installed	Follow minimum requirements for your operating system
Monitor	1024 × 768 display resolution, thousands of colors	1024 × 600 display resolution, 256 or more colors	1024 × 768 display resolution, thousands of colors	1024 × 600 display resolution, 256 or more colors
Hard Drive	250 MB available		250 MB available	
Components	Other components: Adobe Reader 9 or later ^e Adobe Flash Player 10.0 or later ^e RLI Print Plug-In		Other components: Adobe Reader 9 or later ^e Adobe Flash Player 10.0 or later ^e RLI Print Plug-In	
Printer	Required		Required	
Internet Connection	Broadband Internet connection (DSL, satellite, or cable)		Broadband Internet connection (DSL, satellite, or cable)	
Other	Accelerated Math: AccelScan mark reader, Renaissance Responder, and/or NEO 2 recommended for student scoring. A 6ppm or higher laser printer is required Accelerated Reader SmartApplet: NEO 2 and NEO Manager. Accelerated Reader Recorded Voice Quizzes, English in a Flash, and STAR Early Literacy: Sound card and headphones or speakers. Fluent Reader: Windows XP or Vista, sound card, headphones with attached microphone recommended, Fluent Reader Student, .NET 2.0, Apple QuickTime 7.2–7.6, Adobe Shockwave 11. KeyWords RP Reports: NEO 2 and NEO Manager, and KeyWords SmartApplet 3.3 or later. MathFacts in a Flash SmartApplet: NEO 2 and NEO Manager.		Accelerated Math: AccelScan mark reader, Renaissance Responder, and/or NEO 2 recommended for student scoring. A 6ppm or higher laser printer is required. Accelerated Reader on iOS: iPad®, iPod touch®, or iPhone® running iOS 4.x or later. Accelerated Reader SmartApplet: NEO 2 and NEO Manager. Accelerated Reader Recorded Voice Quizzes, English in a Flash, and STAR Early Literacy: Sound card and headphones or speakers. Fluent Reader: Non-Intel Macintosh 10.5–10.6 operating system, sound card, headphones with attached microphone recommended, Fluent Reader Student, Apple QuickTime (minimum version is the one included with the operating system), and Adobe Shockwave 11. KeyWords RP Reports: NEO 2 and NEO Manager, and KeyWords SmartApplet 3.3 or later. MathFacts in a Flash SmartApplet: NEO 2 and NEO Manager.	

a. The Growth Proficiency Chart uses features only supported by newer browsers, use a recommended browser or an iPad running iOS 5 to view this chart.

b. Macintosh System 10.6 running 32-bit must use Firefox to view reports.

c. Renaissance Place Real Time is compatible with 64-bit Vista and Windows 7 operating systems when accessed in a 32-bit browser. You may use either Firefox or the default 32-bit version of Internet Explorer to log into Renaissance Place Real Time.

d. Fluent Reader is not compatible with Intel-based Macintosh System 10.4.x–10.6.x, Macintosh System 10.7, or Windows 7.

e. You must meet the minimum requirements for your operating systems. Newly released versions of these components may or may not be compatible.

Additional Client Requirements and Recommendations

- ActiveX controls and plug-ins need to be enabled if using Internet Explorer on Microsoft Windows operating systems.
- Depending on which Renaissance Place Real Time applications will be used, there are a number of client applications/plugins that are required. They include Adobe Reader, Adobe Flash, Adobe Shockwave Player, Microsoft .NET Framework version 2.0, QuickTime, and the Renlearn Print Plug-In. The AccelScan application is required to score Accelerated Math assignments using the scanner. Fluent Reader Student must be installed on all computers where students will use that program. Renaissance Responder Scoring Software must be installed on teachers' computers if students are using NEO 2s or Renaissance Responder scoring devices with Accelerated Math. All client applications/plugins should be installed as a local administrator to the workstation. Enter <http://support.renlearn.com/techkb/techkb/6086551e.asp> to download the "Client components for Renaissance Place" chart in .pdf format.
- If using a proxy and/or content filter, some changes may need to be made for Renaissance Place Real Time applications to function properly. Numerous errors will occur in the software if the proxy server caches Renaissance Place Real Time Web pages. Accessing the site via HTTPS may prevent the proxy from caching pages, however you may want to configure your network so that users bypass the proxy server entirely when accessing Renaissance Place Real Time. If the proxy requires users to authenticate to access sites outside of the local network, Fluent Reader Student will be unable to connect to the server since applications that use the Microsoft .NET Framework run in the security context of a local user account. Fluent Reader and STAR Early Literacy require students to download MP3 files from Renaissance Place Real Time; if you use content filtering be sure to allow this type of activity.
- If pop-up blockers have been installed on the workstations, you will need to either disable or uninstall your pop-up blocker, or allow pop-ups from your Renaissance Place Real Time website. See Knowledge Base article #4751376 <http://support.renlearn.com/techkb/techkb/4751376e.asp> for more information.
- Verify you have adequate bandwidth to support task usage estimates. See Knowledge Base article #3943285 <http://support.renlearn.com/techkb/techkb/3943285e.asp>.
- The AccelScan application is required to score Accelerated Math assignments using the scanner. Scanner warranty information can be viewed online in the *AccelScan User's Guide*, available at <http://doc.renlearn.com/KMNet/R003244104GF2920.pdf>.

As technology advances it becomes necessary for software companies to drop support for older operating systems and third-party software. It is the responsibility of customers to keep their computers, networks, operating systems, and third-party software up-to-date and functional. Although Renaissance Learning will not discontinue support for older products immediately, we will continue to evaluate system requirements and do our best to provide advance notice when it becomes necessary to raise our requirements. The recommended technologies included in this document were defined at the time this product was developed. We will do our best to support new technologies that ship after this product was developed, but cannot recommend those. For the most up-to-date system requirements, please check online at <http://www.renlearn.com/requirements>.

**If you have any technical questions about
Renaissance Place Real Time, call (800) 338-4204.**

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